



# City of Milan

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Clerk/Treasurer  
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**ONLINE PAYMENTS  
ARE HERE!!!!**



*Thank you for your patience as we have been diligently working to make more information available online for your convenience.*

## ***INFORMATION RETRIEVAL with ONLINE PAYMENT OPTION***

One of the latest computerization implementations is the ability to view and print your current tax, assessing, utility billing, delinquent personal property information and miscellaneous receivables (invoicing). You can create an account as the homeowner to view and print your own information free of charge. This will enable you to monitor your account balances 24/7. Now you also have the option to make payments online.

Follow the steps below to stay connected:

[www.milanmich.org](http://www.milanmich.org)

City Hall tab (top)

Treasurers/Clerks Office (bottom)

Taxes, assessing, delinquent personal property and utility billing information (right)  
(this takes you directly to the City of Milan site—listed in Washtenaw County)

Choose information type on the left tree (taxes, assessing, delinquent personal property, utility billing or miscellaneous receivables)

Then search by name, address, etc.

## ***PAYMENTS***

There are multiple avenues to pay your property tax and utility bills:

1. **Online** -- as stated above. There is a **convenience fee** applied for TAX credit/debit card transactions.
2. **Interactive Voice Recording (IVR)** -- via telephone at **(855) 844-7643**
3. **In Person** -- City Hall Clerk/Treasurer's Office Monday through Friday  
8am – 4pm

4. **Drop Box** -- There is also a payment drop box located on the porch of the Milan Police Department for those that cannot make it in to City Hall during regular business hours.

5. **Automated Payment Programs (ACH)** --

You can enroll with the City Clerk/Treasurer's Office to have your summer and/or winter tax bill payments and/or utility bill payments electronically withdrawn from the bank account of your choice at any bank or credit union (the City does not charge for this service).

The forms to enroll in the automatic tax payment system or automatic utility bill payment system are available at the clerk/treasurer's office or are downloadable on the City's website, [www.milanmich.org](http://www.milanmich.org). Just complete the enrollment form, sign, date and return to the Clerk/Treasurer's Office. Once you are enrolled in the program it will be in effect until written notice is received directing otherwise.

6. **Mail** --

Mail to **City Lockbox @ Bank** – **CURRENT YEAR PROPERTY TAX PAYMENTS ONLY:**

**NO UTILITY PAYMENTS SHOULD BE SENT HERE!!**

City of Milan, Dept. #77069, P.O. Box 77000, Detroit, MI 48277-0069

Or Mail to **City Hall** – **ALL PAYMENTS ACCEPTED EXCEPT DELINQUENT REAL PROPERTY TAX PAYMENTS:**

City of Milan, Clerk/Treasurer's Office, 147 Wabash Street, Milan, MI 48160

Bills are due on the stated due date. Postmarks are NOT accepted.

7. **Credit Card** --

Credit cards can be taken only for property taxes, utility bills and building permits at City Hall:

- There is a **convenience fee** applied to each credit/debit card transaction.
  - ◆ Credit card convenience fees of 2.5% of payment amount (minimum charge \$3.95).
  - ◆ \$3.95 for PIN-based debit card transactions.
- **Visa** cards are **only** accepted for **tax payments**. MasterCard & Discover cards are accepted for property taxes, utility bills and building permits.